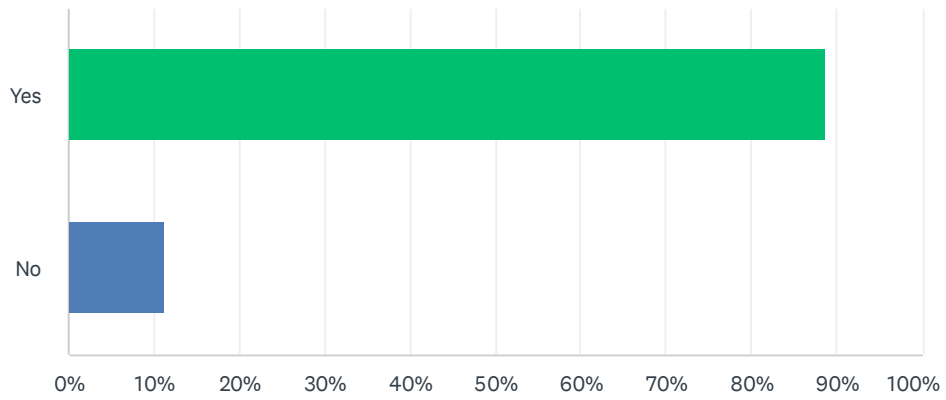


Q1 Are you a resident of the Town of Shelburne?

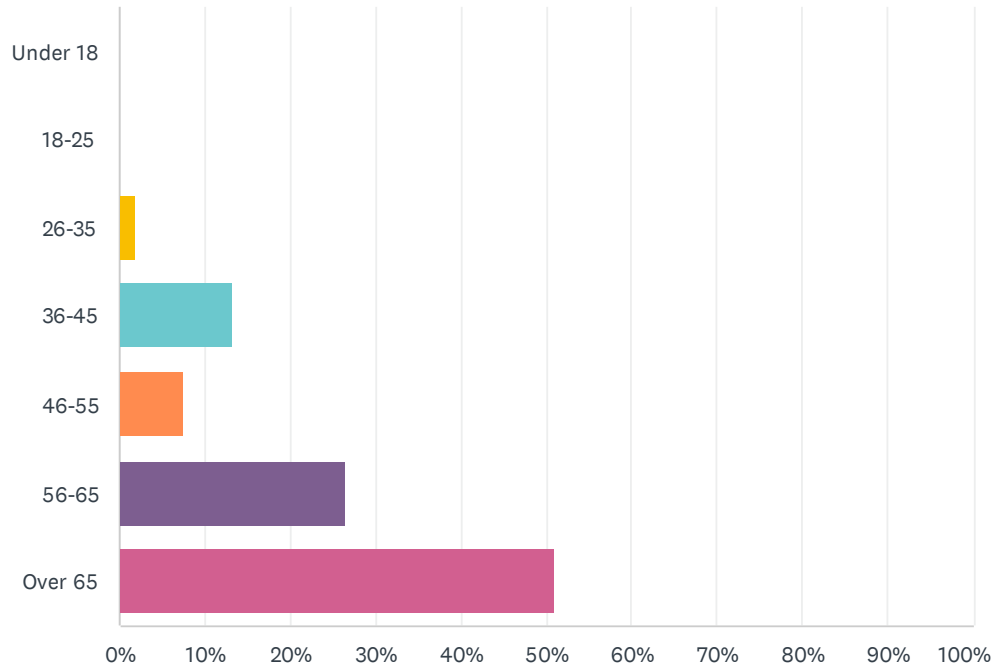
Answered: 53 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	88.68%	47
No	11.32%	6
TOTAL		53

Q2 What is your current age?

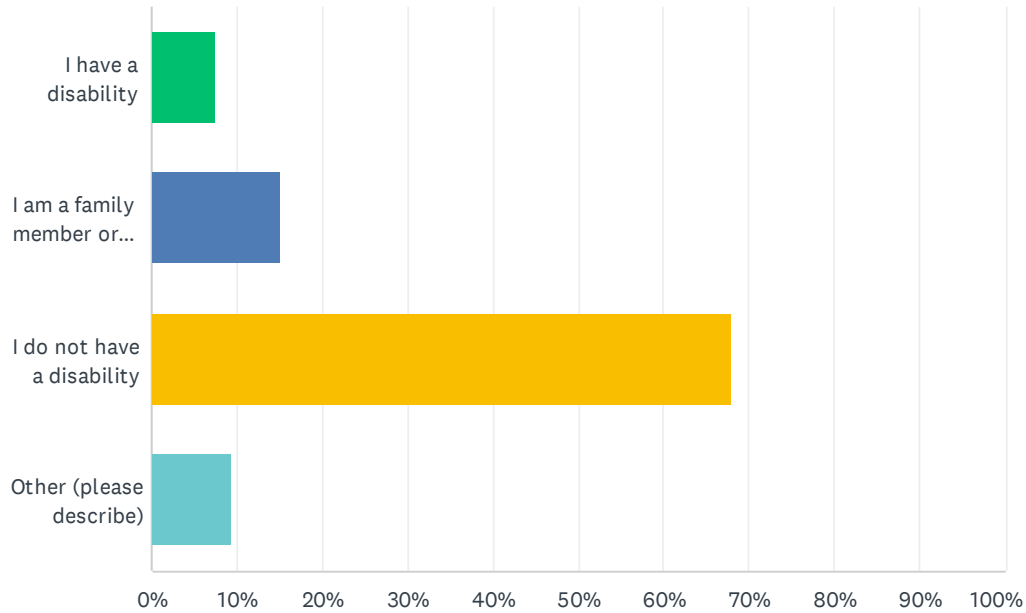
Answered: 53 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-25	0.00%	0
26-35	1.89%	1
36-45	13.21%	7
46-55	7.55%	4
56-65	26.42%	14
Over 65	50.94%	27
TOTAL		53

Q3 Which of the following best describes you and/or the perspective of your responses?

Answered: 53 Skipped: 0

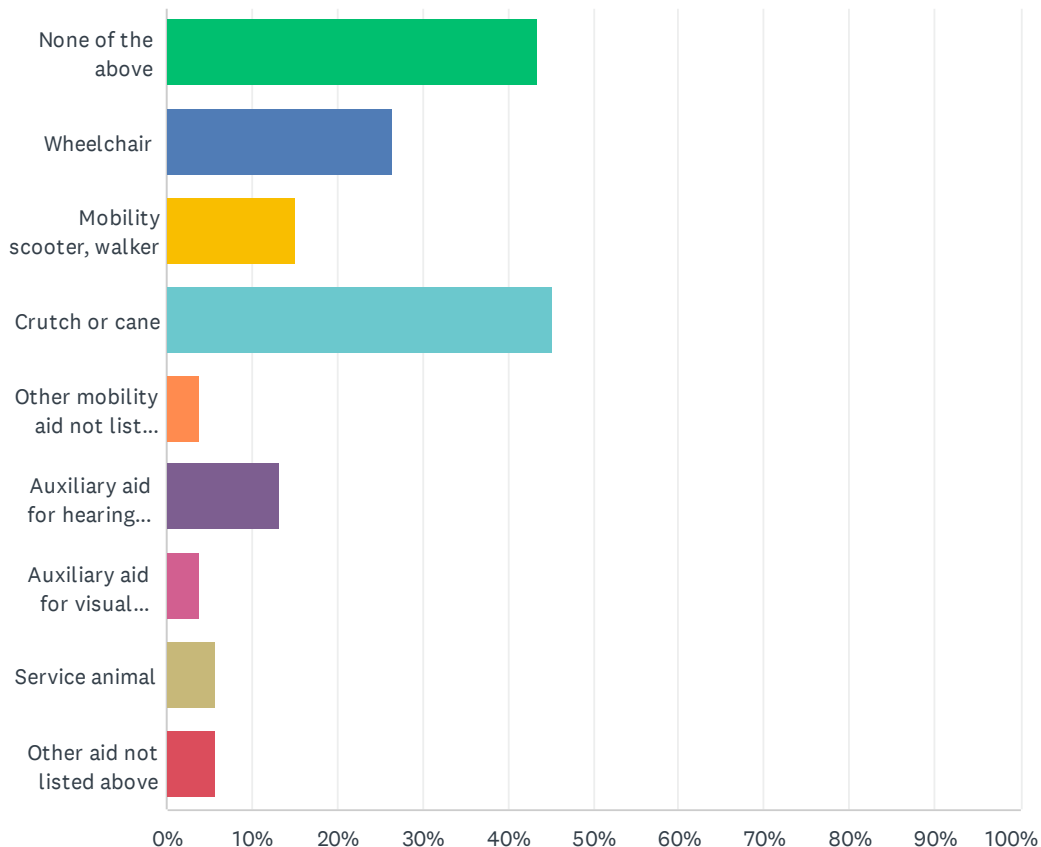


ANSWER CHOICES	RESPONSES	
I have a disability	7.55%	4
I am a family member or caregiver for a person with a disability	15.09%	8
I do not have a disability	67.92%	36
Other (please describe)	9.43%	5
TOTAL		53

#	OTHER (PLEASE DESCRIBE)	DATE
1	Educator of students with disabilities	3/5/2023 6:37 PM
2	I am keenly aware that I am fortunate in not having a disability other than age. That the country has over the past many years become far more aware and generous in accomodting disabilities is heartening	3/1/2023 11:43 AM
3	work with people with disabilities	3/1/2023 8:35 AM
4	Caring for a family member with cancer and limited mobility	2/28/2023 3:15 PM
5	Parkinson's	2/28/2023 11:07 AM

Q4 Have you or an individual for which you are the caregiver ever used any of the following (select all that apply):

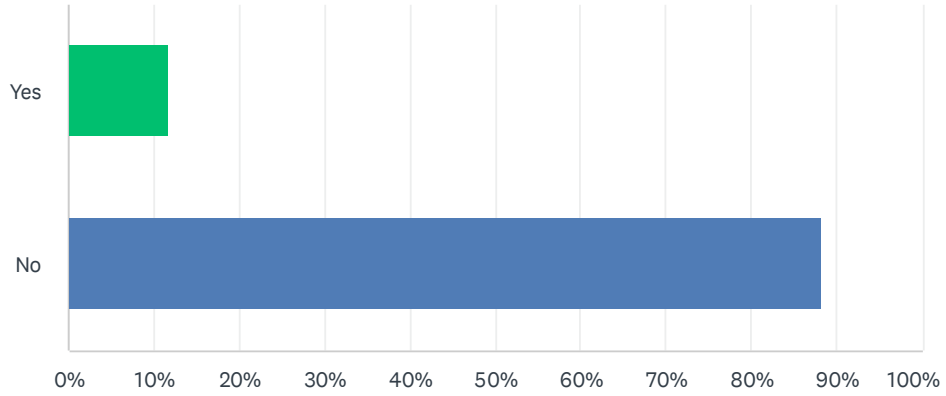
Answered: 53 Skipped: 0



ANSWER CHOICES	RESPONSES	
None of the above	43.40%	23
Wheelchair	26.42%	14
Mobility scooter, walker	15.09%	8
Crutch or cane	45.28%	24
Other mobility aid not listed above	3.77%	2
Auxiliary aid for hearing impairment	13.21%	7
Auxiliary aid for visual impairment	3.77%	2
Service animal	5.66%	3
Other aid not listed above	5.66%	3
Total Respondents: 53		

Q5 Have you or an individual for which you are the caregiver ever had an issue accessing a Town facility due to a disability or physical limitation?

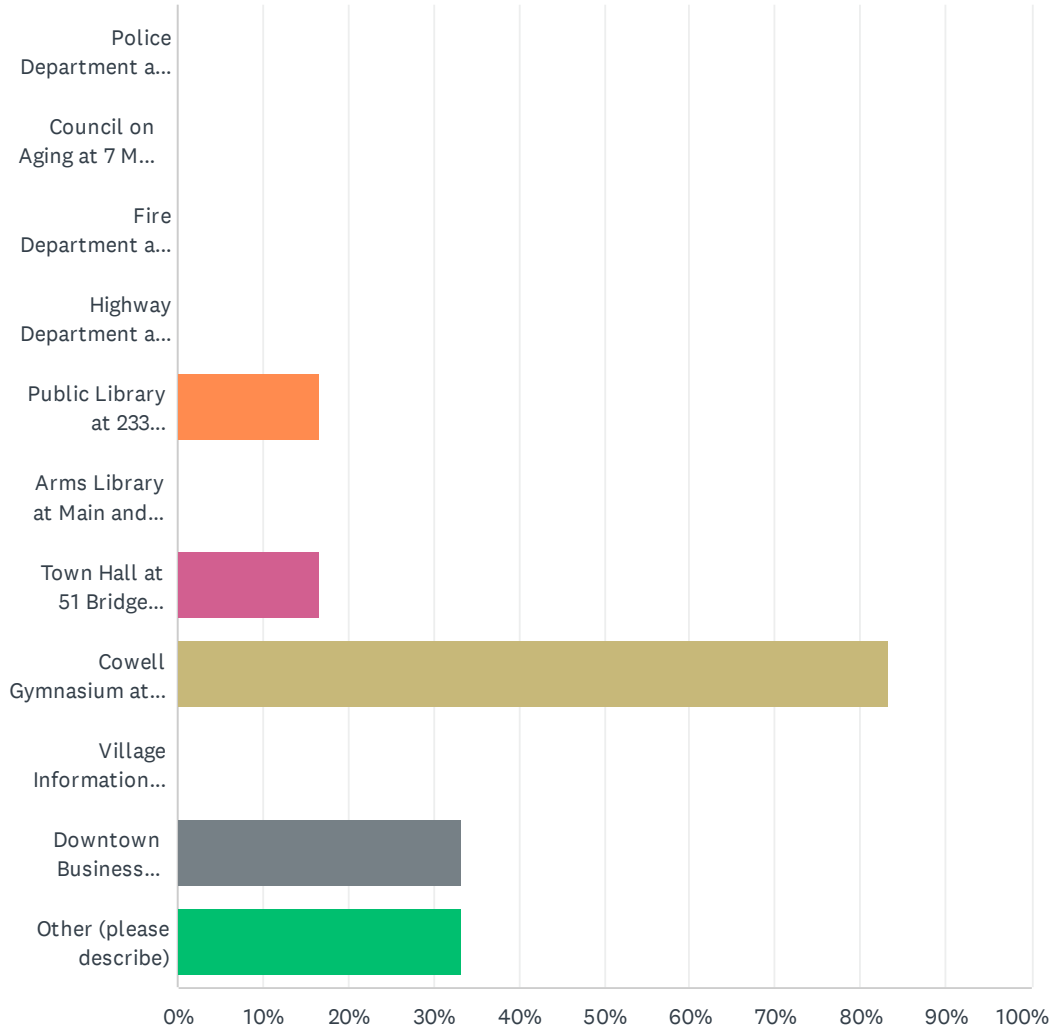
Answered: 51 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	11.76%	6
No	88.24%	45
TOTAL		51

Q6 Please select the facility or facilities where you or an individual for which you are the caregiver have had difficulty with access due to a disability or physical impairment. (select all that apply):

Answered: 6 Skipped: 47



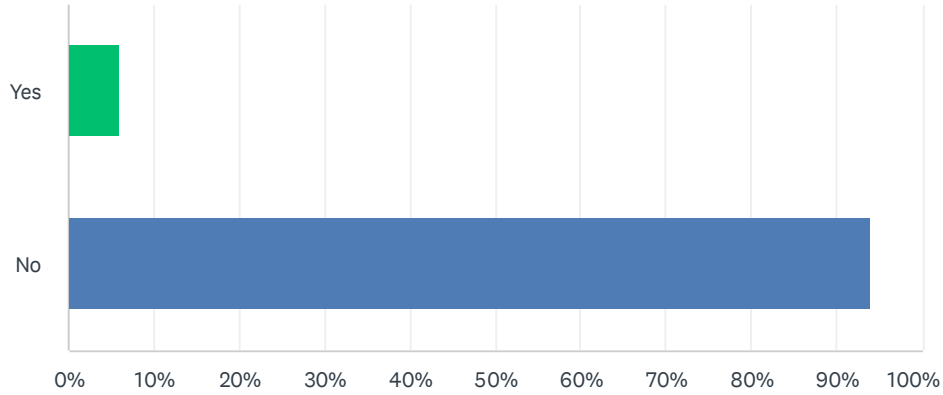
Town of Shelburne Accessibility Survey

ANSWER CHOICES	RESPONSES	
Police Department at 623 Mohawk Trail	0.00%	0
Council on Aging at 7 Main Street	0.00%	0
Fire Department at 18 Little Mohawk Road	0.00%	0
Highway Department at 24 Colrain-Shelburne Road	0.00%	0
Public Library at 233 Shelburne Center Road	16.67%	1
Arms Library at Main and Bridge Streets	0.00%	0
Town Hall at 51 Bridge Street	16.67%	1
Cowell Gymnasium at 51 Maple Street	83.33%	5
Village Information Center at 75 Bridge Street	0.00%	0
Downtown Business District - Village of Shelburne	33.33%	2
Other (please describe)	33.33%	2
Total Respondents: 6		

#	OTHER (PLEASE DESCRIBE)	DATE
1	School Playground at BSE	3/5/2023 6:37 PM
2	Arms Academy	3/2/2023 1:54 PM

Q7 Have you or an individual for which you are the caregiver ever had an issue accessing a Town program or service due to a disability or physical limitation?

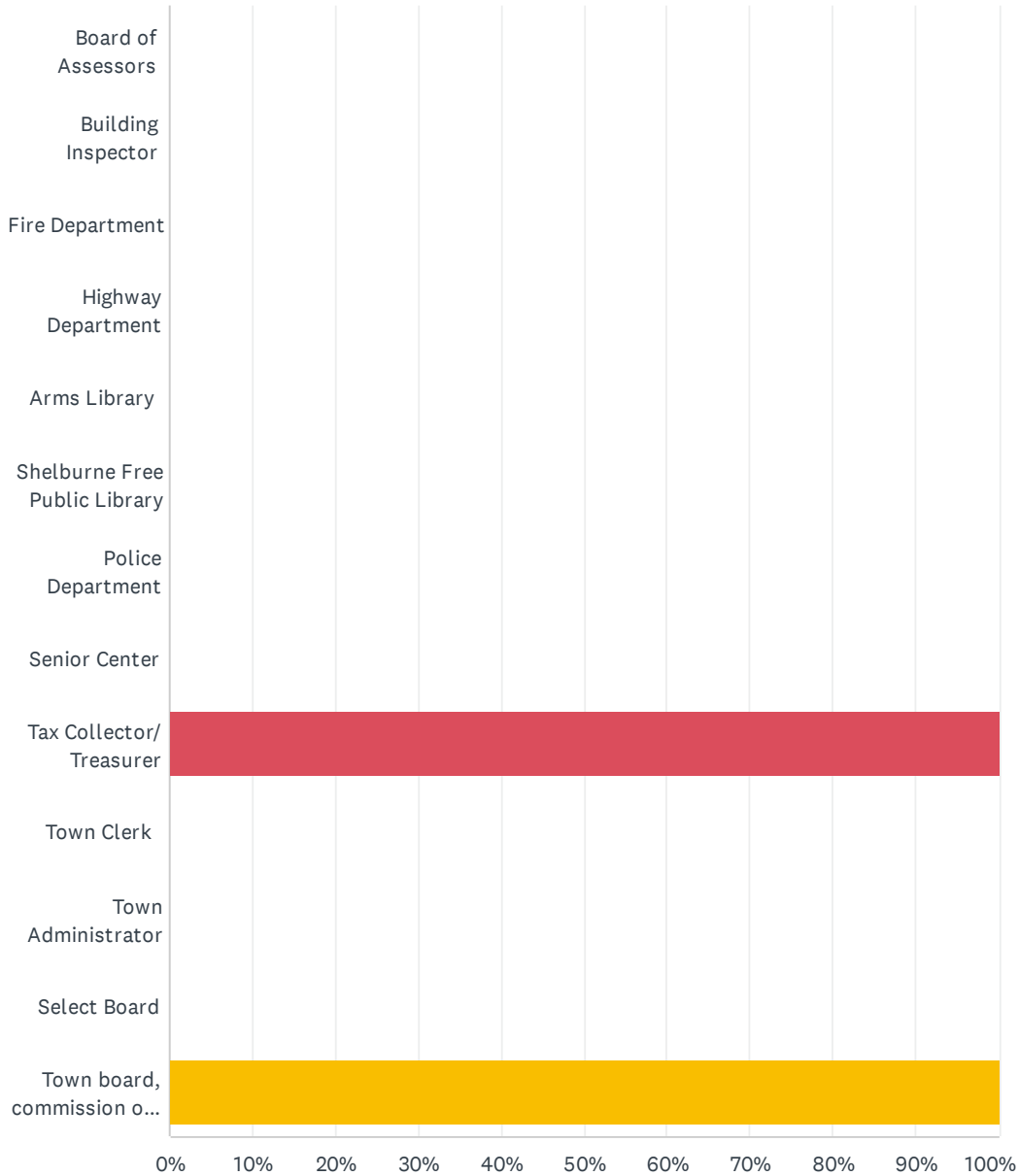
Answered: 51 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	5.88%	3
No	94.12%	48
TOTAL		51

Q8 Please specify which department(s) offered the program or service where you or an individual for which you are the caregiver had difficulty with program or service access due to a disability or physical limitation.
(Select all that apply):

Answered: 1 Skipped: 52



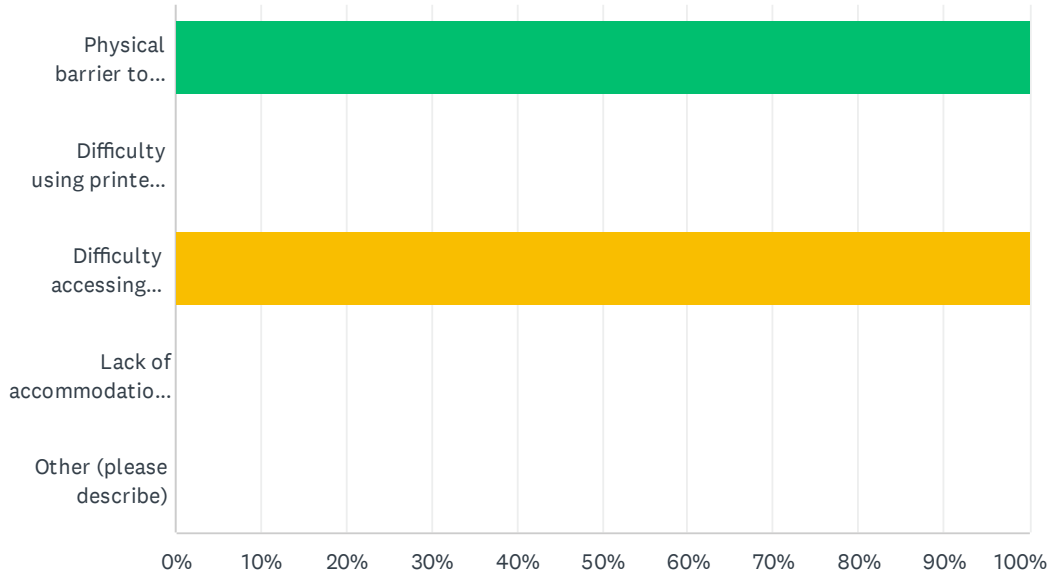
Town of Shelburne Accessibility Survey

ANSWER CHOICES	RESPONSES
Board of Assessors	0.00% 0
Building Inspector	0.00% 0
Fire Department	0.00% 0
Highway Department	0.00% 0
Arms Library	0.00% 0
Shelburne Free Public Library	0.00% 0
Police Department	0.00% 0
Senior Center	0.00% 0
Tax Collector/ Treasurer	100.00% 1
Town Clerk	0.00% 0
Town Administrator	0.00% 0
Select Board	0.00% 0
Town board, commission or other unit (please specify)	100.00% 1
Total Respondents: 1	

#	TOWN BOARD, COMMISSION OR OTHER UNIT (PLEASE SPECIFY)	DATE
1	Voting	3/8/2023 4:53 PM

Q9 Which best describes the reason you were unable to access the program(s) or service(s)?

Answered: 1 Skipped: 52

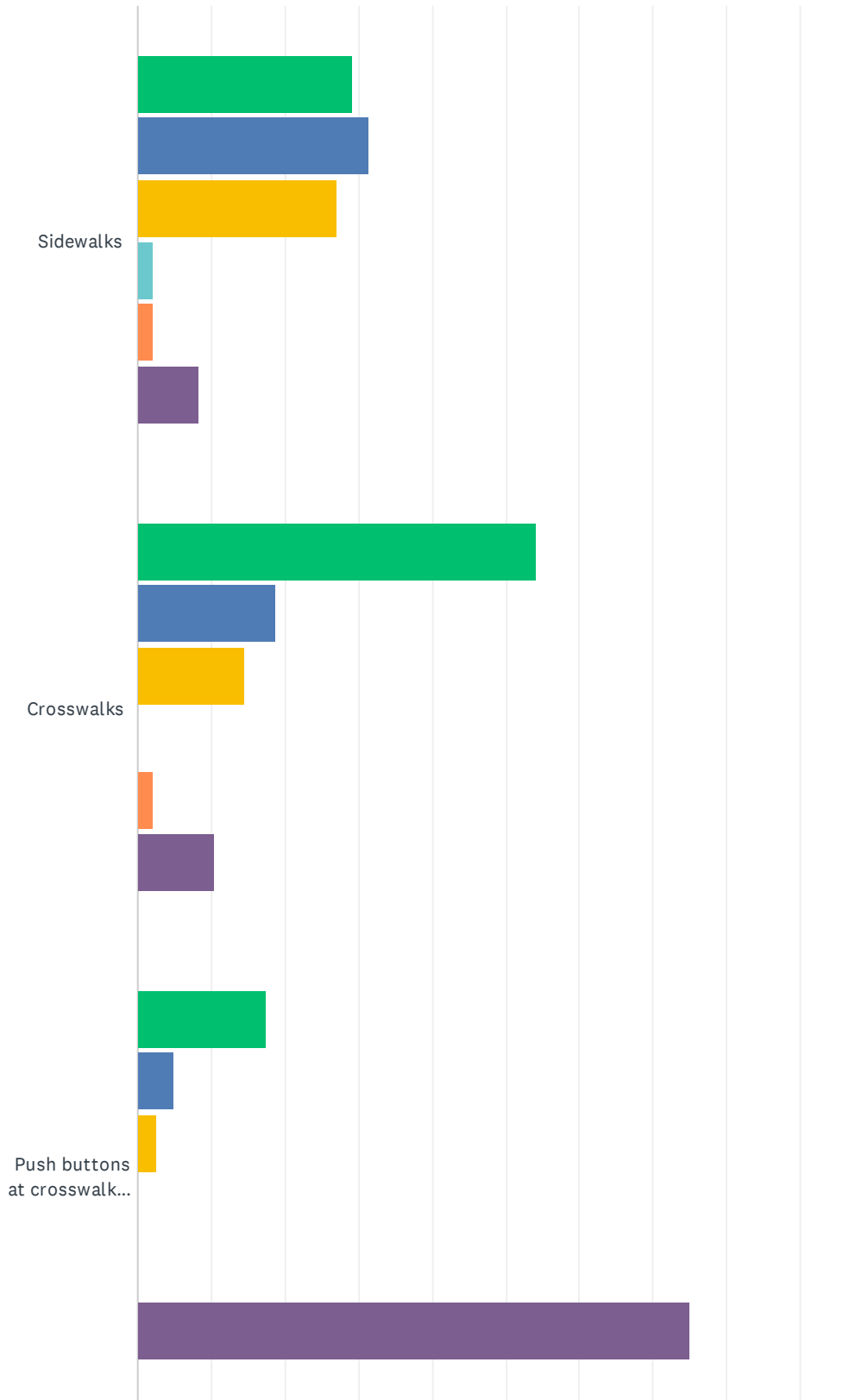


ANSWER CHOICES	RESPONSES	
Physical barrier to access, such as a lack of wheelchair access, counter height, or lack of accessible parking	100.00%	1
Difficulty using printed materials or forms	0.00%	0
Difficulty accessing online materials or services due to format, readability or other technical issue	100.00%	1
Lack of accommodations for the hearing impaired	0.00%	0
Other (please describe)	0.00%	0
Total Respondents: 1		

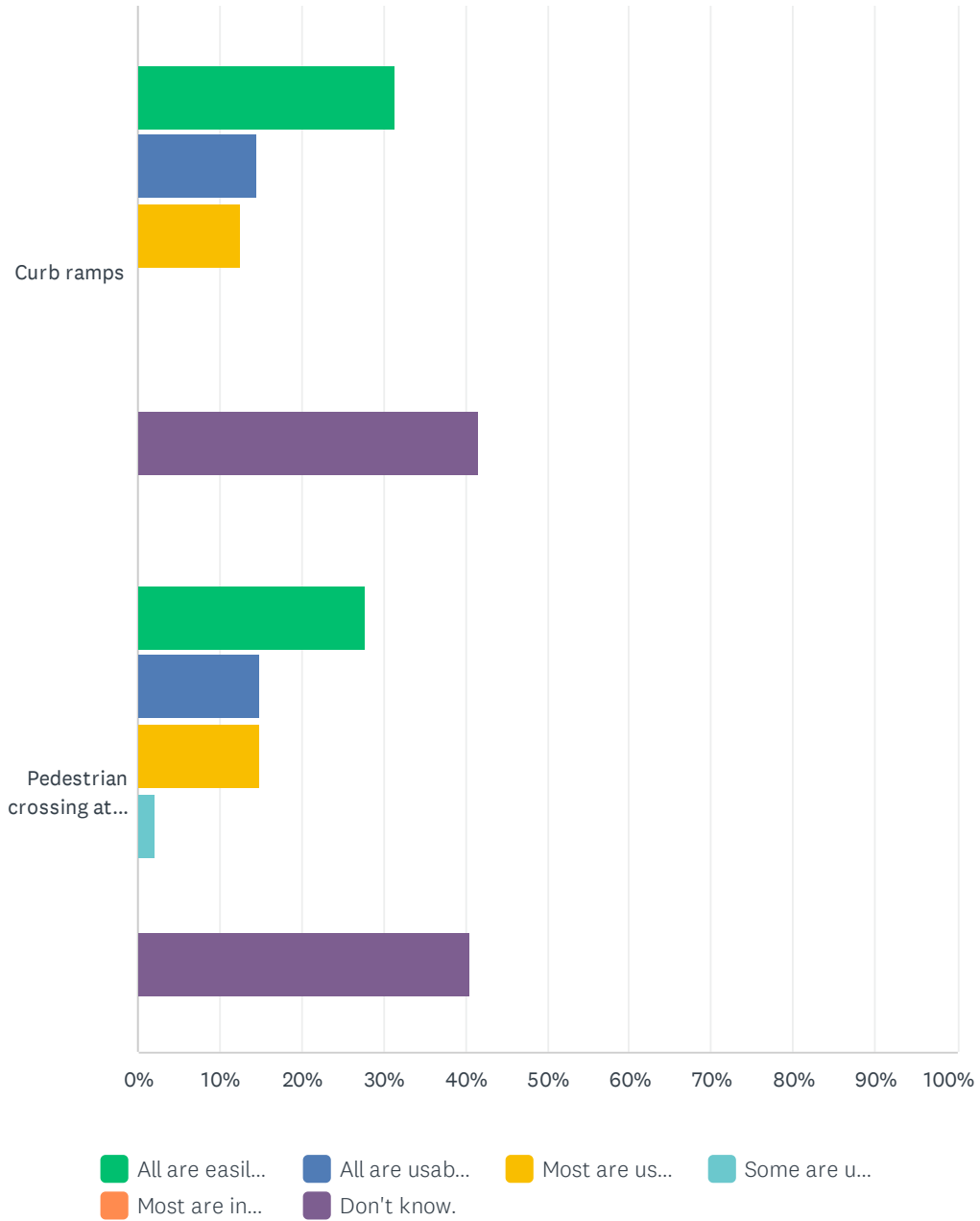
#	OTHER (PLEASE DESCRIBE)	DATE
	There are no responses.	

Q10 How would you describe the ease of usage for the following pedestrian facilities in the Town:

Answered: 48 Skipped: 5



Town of Shelburne Accessibility Survey

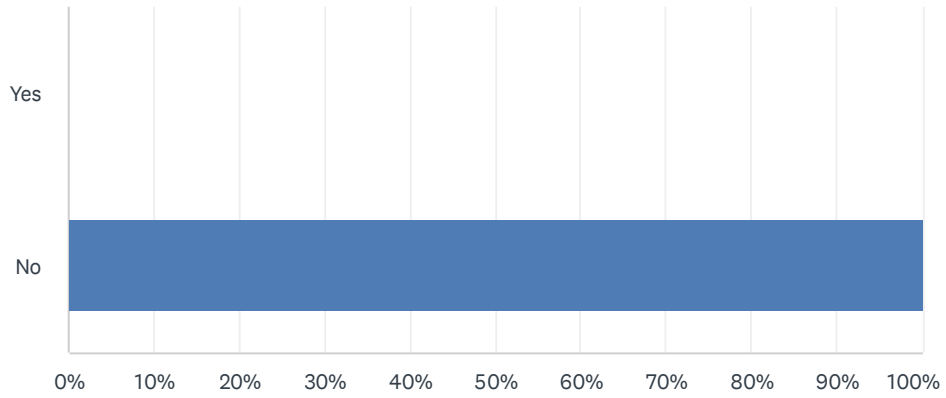


Town of Shelburne Accessibility Survey

	ALL ARE EASILY ACCESSIBLE.	ALL ARE USABLE BUT SOME WITH MINOR DIFFICULTY.	MOST ARE USABLE BUT SOME ARE TOO DIFFICULT.	SOME ARE USABLE BUT MANY ARE TOO DIFFICULT.	MOST ARE INACCESSIBLE/ TOO DIFFICULT TO USE.	DON'T KNOW.	TOTAL
Sidewalks	29.17% 14	31.25% 15	27.08% 13	2.08% 1	2.08% 1	8.33% 4	48
Crosswalks	54.17% 26	18.75% 9	14.58% 7	0.00% 0	2.08% 1	10.42% 5	48
Push buttons at crosswalks (where present)	17.50% 7	5.00% 2	2.50% 1	0.00% 0	0.00% 0	75.00% 30	40
Curb ramps	31.25% 15	14.58% 7	12.50% 6	0.00% 0	0.00% 0	41.67% 20	48
Pedestrian crossing at driveways	27.66% 13	14.89% 7	14.89% 7	2.13% 1	0.00% 0	40.43% 19	47

Q11 Have you or an individual for which you are the caregiver ever made a request to the Town for an accommodation related to a disability?

Answered: 49 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	49
TOTAL		49

Q12 How would you describe your experience?

Answered: 0 Skipped: 53

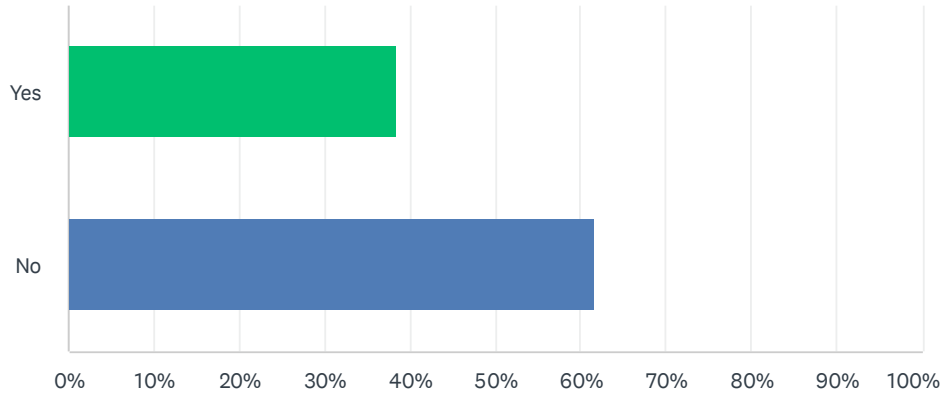
 No matching responses.

ANSWER CHOICES	RESPONSES	
The staff I spoke with was responsive and resolved my issue.	0.00%	0
The staff I spoke with was responsive, but unable to resolve my issue.	0.00%	0
The staff I spoke with was not responsive and my issue remained unresolved.	0.00%	0
I'm not sure; we are still working through it.	0.00%	0
None of the above (please describe):	0.00%	0
TOTAL		0

#	NONE OF THE ABOVE (PLEASE DESCRIBE):	DATE
	There are no responses.	

Q13 Do you know who at the Town a member of the public can contact to make a request for an accommodation, state a grievance or more generally offer input related to accessibility to programs, services or facilities?

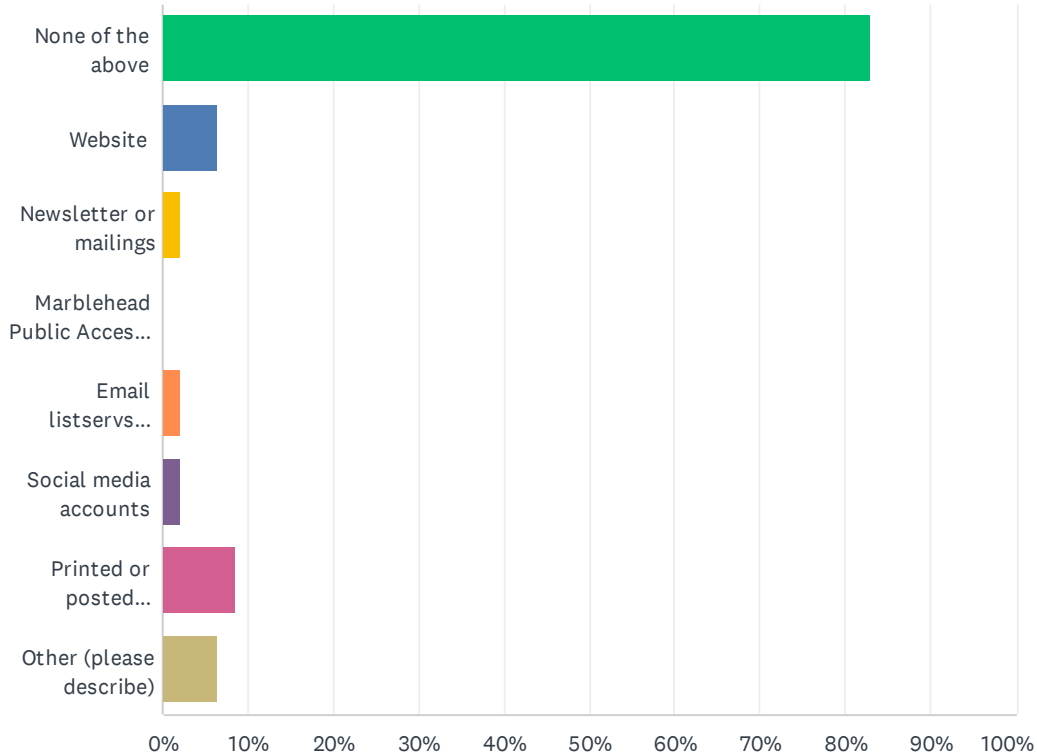
Answered: 47 Skipped: 6



ANSWER CHOICES	RESPONSES
Yes	38.30% 18
No	61.70% 29
TOTAL	47

Q14 Have you or an individual for which you are a caregiver had difficulty accessing any of the following Town communication and information services due to a disability?

Answered: 47 Skipped: 6



ANSWER CHOICES	RESPONSES	
None of the above	82.98%	39
Website	6.38%	3
Newsletter or mailings	2.13%	1
Marblehead Public Access TV	0.00%	0
Email listservs (email blasts)	2.13%	1
Social media accounts	2.13%	1
Printed or posted materials at a Town office	8.51%	4
Other (please describe)	6.38%	3
Total Respondents: 47		

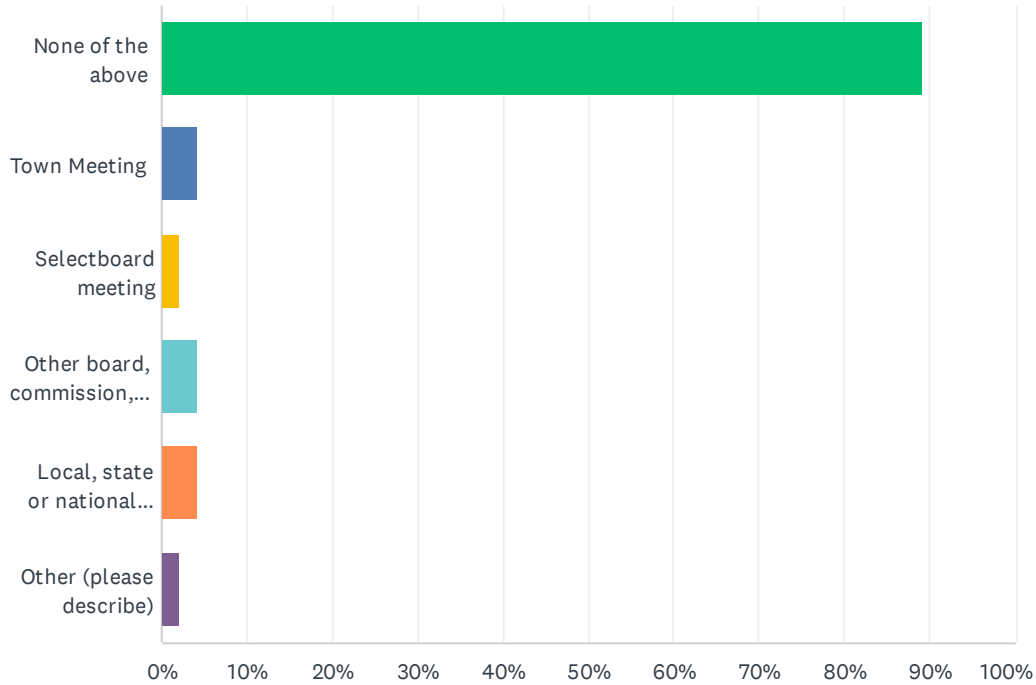
#	OTHER (PLEASE DESCRIBE)	DATE
1	As I live well outside the village, my internet access is spotty. Grateful for libraries and Moca Maya!	3/1/2023 11:46 AM

Town of Shelburne Accessibility Survey

2	website is very difficult to use and understand	2/28/2023 3:54 PM
3	The person I am caregiver to is only recently limited in mobility so hard to answer these questions as the person has not been in town much lately.	2/28/2023 3:20 PM

Q15 Have you or an individual for which you are a caregiver had difficulty accessing or participating in any of the following local government activities, including accessing the materials for meetings due to a disability?

Answered: 46 Skipped: 7



ANSWER CHOICES	RESPONSES	
None of the above	89.13%	41
Town Meeting	4.35%	2
Selectboard meeting	2.17%	1
Other board, commission, committee or task force meetings	4.35%	2
Local, state or national elections	4.35%	2
Other (please describe)	2.17%	1
Total Respondents: 46		

#	OTHER (PLEASE DESCRIBE)	DATE
1	None I am aware of at present	2/28/2023 3:20 PM

Q16 Is there any other information you would like the Town to consider in evaluating accessibility to Town facilities, programs or services?

Answered: 19 Skipped: 34

#	RESPONSES	DATE
1	It appears to me that there are a number of people in town who are not technically disabled, but are OLD and perhaps infirm or insecure. Sidewalks are not adequately lighted for easy walking in the dark for some elders, and therefore some folks don't venture out, thereby missing important events, or fun, in town. There is a very fine line between disabled and the declining function of our hearts, legs, eyes, ears, etc. I don't know how this affects planning, but it might be kept in mind. It may have nothing to do with disabilities per se.	3/30/2023 6:38 PM
2	consider appealing to the state for making the pedestrian crosswalk on North / West Bridge St safer as the cars going to and from Rte 2 do not have to stop and there is high risk of pedestrians being hit by a car. A 3 way stop on Maple and Bridge St would help reduce risk.	3/8/2023 12:41 PM
3	No.	3/7/2023 5:20 PM
4	The BSE school playground is completely outdated and offers nothing for students with disabilities. It is not up to code and is a safety hazard	3/5/2023 6:39 PM
5	Enter nighttime lighting in cross walk from bank to library. It's very hard to see people there when driving.	3/5/2023 11:51 AM
6	Make Memorial Hall usable for public meetings or build a new facility.	3/2/2023 2:04 PM
7	It seems kinda be of ridiculous to survey for disability when we have lots of good quality spaces that are often unused, including a theater in town hall with an elevator, a gymnasium two libraries and much else. Every place in Shelburne has adequate stairs, ramps, and things for getting around. What the town needs is to utilize its money for things like the dump and setting up a business association and senior counsel for helping people with activities and events and basic daily needs. There are lots of people to help those with disabilities, and it is easy to contact people. I do not have a disability, but I am keen to the needs of people that do and Shelburne has lots of accessible places. It seems a bit strange to be doing a disability survey but thank you for doing a survey and I hope they can do a survey about the services for people that are healthy, but you need to go to the dump and would like to go to a swimming hole or have access to local events and business needs.	3/1/2023 4:57 PM
8	Enormous thanks to all who serve. Until one participates, it is often challenging to fully comprehend the number of hours, the dedication this involves.	3/1/2023 11:46 AM
9	Website is very poorly designed	2/28/2023 3:54 PM
10	As I said earlier, the person with limited mobility I am helping is a recent diagnosis so he has not been in town much to use any town facilities so I am doing all errands for him.	2/28/2023 3:20 PM
11	Please fix the elevator in Town Hall ASAP! Access to the auditorium upstairs for cultural events should be a top priority for the Select Board. Such events bring townspeople together under the best of circumstances.	2/28/2023 11:25 AM
12	none	2/28/2023 9:41 AM
13	The width of the tree planting areas. They are too wide and I have seen people trip. The need to be reduced in width so they do not extend so far into the sidewalk. This is a problem for wheelchairs.	2/28/2023 8:50 AM
14	Need better town lighting on Bridge St	2/28/2023 8:38 AM
15	More access to natural places, outdoor programs. Also, a note about the crosswalks. People do tend to ignore them in the village.	2/27/2023 7:23 AM
16	This would be a helpful data set for the age-friendly work. Hopefully the town can build on this	2/11/2023 6:40 AM

Town of Shelburne Accessibility Survey

for the insights needed to become more age-friendly.

17	The town offices should be open every day,9-5, meetings should now be in person,no more zoom meeting.	2/3/2023 11:32 AM
18	Town facilities, no, but my daughter uses a walker now and all the shops on the south side of town have steep stairs that she isn't confident navigating. Is there access to foxtown, the ophthalmologist, etc from the back of the stores?	2/3/2023 10:00 AM
19	no	2/1/2023 8:11 AM